



We are looking for a
Restaurant Supervisor
(part time)

We have an exciting opportunity for a **Restaurant Supervisor** to join us at Hood. Your main responsibility will be to assist our management team in running daily Front of House operations in our friendly local restaurant, to ensure that the highest level of customer service is delivered and that our guests have the very best experience of dining at Hood.

Hours: Part-time (up to 30 hours per week)
Flexible shift pattern

Pay: £13.20 / hour (paid fortnightly)
Inclusive of service charge paid monthly via an independently managed tronc system. Service charge is allocated outside of and in addition to your basic pay. Amount shown is indicative, based on current tronc allocations, and actual pay may vary based on service charge collected.

Benefits: Flexible working hours across a 5-day working week (Wednesday - Sunday)
Statutory Holiday pay
Hot/cold drinks during working hours
Ongoing training opportunities
Staff meals
Staff discount when dining with friends and family
Pension scheme
Regular team socials
The chance to be part of our fun, dedicated team in a vibrant local business and develop your management skills

Essential attributes:

- Experience of working at Supervisor level in a busy restaurant environment.
- A keen interest in and passion for food and drink
- A confident, friendly personality who enjoys interacting with our guests.
- Strong communication skills.
- Excellent attention to detail.
- Energy and enthusiasm.

Duties and responsibilities:

- Assist our management team in the general day-to-day running of the restaurant.
- Deputise for managers in their absence and typically run 2 – 3 shifts per week.
- Maintain a consistently excellent level of service to our guests.
- Monitor, encourage and improve staff performance.
- Setting up and closing down of the restaurant before and after service.
- End of day cashing up.
- Deal appropriately and responsibly with any customer complaints.
- Be able to make decisions and be proactive.

Hood is a independently owned restaurant on Streatham Hill serving Modern British food and drink. Established in 2015, Hood is all about the neighbourhood and is at the core of what we do. We love local, be it our customers, suppliers or our team. We are committed to recruiting a diverse team and promoting an inclusive workplace and dining environment for our customers. You can find out more about us at www.hoodrestaurants.com

Start date: Immediate start

To apply: Please send a CV and covering letter to info@hoodrestaurants.com or call into the restaurant during opening hours.