



We are looking for an
Assistant Manager
(full time)

We have an exciting opportunity for an **Assistant Manager** to join us at Hood. Your main responsibility will be to assist our management team in running daily Front of House operations in our friendly, independently owned, local restaurant, to ensure that the highest level of customer service is delivered and that our guests have the very best dining experience with us.

Hours: 38 hours per week

Wednesdays – Sundays (some Tuesdays may be required)

Pay: £31,500 annually

Inclusive of service charge paid via an independently managed tronc system. Service charge is allocated outside of and in addition to your basic pay. Amount shown is indicative, based on current tronc allocations, and actual pay may vary based on service charge collected.

Benefits: 38 hour commitment per week to encourage work/life balance

5 day working week, Wednesday – Sunday.

28 days paid holiday annually.

Hot/cold drinks during working hours.

Ongoing training opportunities.

Staff meals.

Staff discount when dining with friends and family.

Pension scheme.

Regular team socials.

The chance to be part of our fun, dedicated team in a vibrant local business & develop your management skills.

Essential attributes:

- Experience of working at Manager or Supervisor level in a busy restaurant environment.
- A keen interest in and passion for food and drink
- A confident, friendly personality who enjoys interacting with our guests.
- Strong communication skills.
- Excellent attention to detail.
- Energy and enthusiasm.

Desirable attributes:

- Knowledge and experience of bartending and preparing drinks.
- Knowledge of wines and beers.
- Experience with Lightspeed K-Series EPOS system or similar (full training will be provided)

Duties and responsibilities:

- Managing the general day-to-day running of the restaurant, before, during and after service.
- Deputise for the General Manager in their absence.
- Work closely with the Head Chef, Sous Chef & their kitchen team.
- Maintain a consistently excellent level of service to our guests.
- Monitor, encourage and improve staff performance.
- Setting up and closing down of the restaurant before and after service.
- End of day cashing up.
- Deal appropriately and responsibly with any customer complaints.
- Be able to make decisions and be proactive.
- Assist the General Manager with administrative duties: weekly accounting and invoice processing, stocktaking, ordering, responding to emails

Hood is a independently owned restaurant on Streatham Hill serving Modern British food and drink. Established in 2015, Hood is all about the neighbourhood and is at the core of what we do. We love local, be it our customers, suppliers or our team. We are committed to recruiting a diverse team and promoting an inclusive workplace and dining environment for our customers. You can find out more about us at www.hoodrestaurants.com

Start date: Immediate start

To apply: Please send a CV and covering letter to info@hoodrestaurants.com or call into the restaurant during opening hours.